



Making Progress in East Palestine

Supporting the Community

8,300+ families helped by Family Assistance Center

300+ NS team members remain on the ground in East Palestine

\$31.6M committed to date

SITE PROGRESS



14M+ Gallons of impacted water have been recovered and properly disposed



36K+ Tons of waste soil shipped off-site for proper disposal



5,200 Feet of impacted waterways flushed to remove additional contaminants from streams

Taking Action to Become an Even Safer Railroad

Our six-point plan to immediately enhance the safety of our operations:

1. Enhancing our hot bearing detector network.
2. Piloting next-generation hot bearing detectors.
3. Working with the rail industry on practices for hot bearing detectors.
4. Deploying more acoustic bearing detectors.
5. Accelerating Digital Train Inspection program.
6. Building upon our safety culture.

Ongoing Priorities

Continuing work to make it right for Eastern Ohio and area communities

Completing remediation of soil beneath the tracks and the full site

Leading the industry in support of several initiatives to further rail safety

Key Milestones in our Recovery and Safety Efforts

- **February 3** NS teams respond on site
- **February 3** Air monitoring initiated
- **February 4** NS establishes Family Assistance Center in East Palestine
- **February 5** Site cleanup begins
- **February 8** NS assists families returning home, launches in-home air testing
- **February 13** Well Task Force established
- **February 14** NS establishes community charitable fund
- **February 14** NS CEO Alan Shaw appoints NS railroader as an East Palestine-based community liaison
- **February 22** NS announces plan to excavate and replace tracks in response to feedback from community
- **February 24** NS donates \$300,000 to East Palestine School District, reimburses fire department \$825,000 for equipment
- **March 2** NS joins Federal Railroad Administration's Close Call Reporting System
- **March 6** NS announces six-point safety plan
- **March 8** NS announces plan to establish regional safety training center in Ohio
- **March 14** NS announces it is developing long-term programs to protect drinking water, support home values, and provide medical compensation in region
- **March 22** Alan Shaw testifies before U.S. Senate Commerce Committee
 - Pledges support for a number of safety initiatives
 - Calls for industry-wide participation in rail safety efforts
- **April 14** NS completes excavation of the impacted soil beneath the removed South track